

BOOKING YOUR ONE OCEAN EXPEDITIONS VOYAGE

Follow these simple steps to get your voyage underway

Once availability is confirmed, please complete this [Passenger Booking Form](#). You will also need to sign the accompanying document, called [Passenger Ticket Contract](#). Please return both documents to your booking agent, along with your deposit to secure your berth.

Please ensure you read the Terms and Conditions of booking and of the [Passenger Ticket Contract](#).

On receipt of this signed [Passenger Booking Form](#), [Passenger Ticket Contract](#) and your deposit, your booking is confirmed. A comprehensive pre-departure kit will be sent to you. This kit will consist of two important documents:

The [Passenger Information Booklet](#) contains a number of forms you will need to complete and return to us at your earliest convenience, but no later than 120 days prior to departure. These forms contain important information we need to know, such as pre-existing medical conditions, any special dietary requirements, your travel insurance details, pre and post-voyage travel details, and sizing for the expedition gear package we include on board.

A second booklet, [Preparing For Your Voyage](#) contains all the necessary information you will need to prepare for your journey. This comprehensive booklet includes a gear and packing list, information about the ship, shipboard operations, the onboard activity program, reading list, visitor guidelines and other background information about the destination. This useful booklet will help you prepare for your One Ocean Expeditions voyage.

- Each travelling guest must complete and sign a [Passenger Booking Form](#) and the [Passenger Ticket Contract](#).
- Guests who are under 18 years of age (at the time of travel) must have this [Passenger Booking Form](#), the [Passenger Ticket Contract](#) and the [Child Consent Form](#) signed by a parent or guardian.
- Final travel documents are issued 30 – 45 days prior to voyage departure.

[If you have any questions about the booking process please discuss these with your agent, or contact our office.](#)

IMPORTANT BOOKING DETAILS

PLEASE ENSURE YOUR NAME IS WRITTEN AS IT APPEARS IN YOUR PASSPORT


VOYAGE NAME:		VOYAGE DATE:	DD / MM / YY
TITLE:	Mr Mrs Ms Miss Dr		
SURNAME:		GIVEN NAME(S):	
GENDER:	MALE FEMALE	DATE OF BIRTH:	DD / MM / YY
NATIONALITY:			
HOME ADDRESS:			
CITY/TOWN:		STATE/PROV:	
POSTCODE:		COUNTRY:	
EMAIL:		PHONE:	

BOOKING FORM – SIGNATURE AND DATE

SIGNATURE:		DATE:	DD / MM / YY
<input type="checkbox"/> I acknowledge that by typing my name in the signature field and ticking this box, I am entering into a binding contract.			

By signing this document I represent that I am the person on the form and that I have read and understand this Booking Form and the Terms and Conditions of Booking. I also understand this Booking Form and the Terms and Conditions of Booking are all subject to the terms and conditions of the Passenger Ticket Contract a copy of which will be required to be returned by me to complete my booking. Should there be any conflict between the Terms and Conditions of Booking and the Passenger Ticket Contract the terms of the Passenger Ticket Contract shall prevail.

If you complete send this form electronically, please remember to tick the confirmation box.

 **HELPFUL TIPS:** If you are sending this form electronically remember to SAVE it to your Desktop or another folder on your computer so that you can easily retrieve it and attach it to an email. If you are using an older computer or software, you may need to print this out and complete using a pen.

ONE OCEAN EXPEDITIONS

TERMS AND CONDITIONS OF BOOKING



Please read our Terms and Conditions carefully. They outline your agreement with One Ocean Expeditions and contain important information. The booking Terms and Conditions are subject to the terms and conditions of the Passenger Ticket Contract. A copy of the Passenger Ticket Contract may be obtained from your booking agent. If you have any queries regarding these Terms and Conditions or do not understand them, please raise your query with your booking agent.

PRICES AND VALIDITY

The agreed price is based on the prices, exchange rates, duties and taxes as known to OOE at the time of booking confirmation. Changes in these can affect the cost of the travel significantly. OOE reserves the right to change the price or introduce surcharges on the grounds of increases in the cost of any services essential to the travel prior to departure, even after payment has been received in full. If a price alteration is considered necessary by OOE, OOE must notify you in writing. Other terms of the contract are not affected. Airfares, passport and visa fees, excess baggage charges, airport taxes, travel insurance, all gratuities, extra meals, and items of a personal nature such as laundry, drinks, medical expenses, optional activities and trips, are not included in the voyage price.

YOUR TRIP AND ASSUMPTION OF RISK

One Ocean Expeditions operates trips in regions where standards of accommodation, transport, safety, hygiene, medical facilities and other infrastructure may, at times, not be of the standard that you are used to at home. Participation in a Polar voyage and travel to that remote region of the world involves inherent risks. These risks include, without limitation, the possibility of injury or death, psychological trauma, disease, loss or damage to property, inconvenience and discomfort.

BOOKING CONDITIONS

To secure your reservation a deposit of 20% of the contract price per person and booking form are required. Final payment is due 120 days prior to departure, if not received on time One Ocean Expeditions reserves the right to cancel your trip.

Please note, final documentation will not be issued unless the completed Medical Information form is received by One Ocean Expeditions. One Ocean reserves the right to cancel without refund if medical information is not received prior to departure.

LOSS OF SOURCE OF INCOME PROTECTION

If you lose your source of income at any time between your booking date and before 120 days prior to departure, we will hold the deposit for up to one year and guarantee the original price of your booked voyage, or we will refund the deposit minus a cancellation fee of US\$500. If final payment is not received on time One Ocean Expeditions reserves the right to cancel your trip. Please note, final documentation will not be issued unless the completed Medical Information form is received by One Ocean Expeditions.

EXCLUSION OF LIABILITY

Except where this contract may be subject to the terms of compulsorily applicable law all liability of One Ocean Expeditions, its servants, agents and contractors, of whatsoever kind howsoever caused, including whether caused in whole or in part by the negligence of One Ocean Expeditions, its employees, agents or contractors, is excluded.

CANCELLATION BY ONE OCEAN EXPEDITIONS

One Ocean Expeditions reserves the right to cancel a departure and will advise you of such cancellations no later than 120 days before the expedition departs. One Ocean Expeditions reserves the right to cancel an expedition at any time due to a Force Majeure event. With any form of cancellation, One Ocean Expeditions will offer you alternative arrangements. One Ocean Expeditions will not be liable for any additional costs incurred by you.

FORCE MAJEURE

One Ocean Expeditions will not be liable for any delay in, change to or cancellation of trips due to 'Force Majeure'. 'Force Majeure' i.e.: war, terrorism, piracy, uprising, revolution, civil commotion, action of armed forces, acts of local/regional powers or authorities – whether or not recognized as a government – natural disasters, infection, contagion, epidemic, exceptional weather, sea or ice conditions, fire, breakdown, mechanical failure, casualty, stranding, strikes,

differences with workmen, "acts of God" or the threat of any such and any unforeseeable circumstances the consequences of which despite reasonable steps having been taken, could not have been avoided.

CANCELLATION BY YOU

If you wish to cancel your booking, notification of cancellation must be made to One Ocean Expeditions in writing. Your deposit of 20% of the contract price per person is non-refundable. This may vary at the complete discretion of One Ocean Expeditions. If you cancel your booking less than 120 days before departure, One Ocean Expeditions will retain 100% of the total booking cost. No refunds will be made if you leave a trip for any reason after the trip has begun.

ITINERARY CHANGES TO YOUR VOYAGE

You acknowledge that travelling in the Polar Regions requires a degree of flexibility, open mindedness and an understanding that the itinerary may change due to unstable weather conditions and wildlife movements in these remote regions of the world. Changes may occur due to 'Force Majeure', weather, ice conditions or other circumstances beyond One Ocean Expeditions' control or which simply cannot be foreseen and/or changes to excursions and landings. One Ocean Expeditions does not accept any responsibility for loss of enjoyment, delays or compensation resulting from circumstances beyond One Ocean Expeditions' control. No refund will be made to those passengers who choose not to take part in any activity. The information about voyages in the Itineraries and Pre-Departure Information are subject to change. It is your responsibility to review the up-to-date Itineraries and Pre-Departure Information. These can be obtained from your booking agent.

AUTHORITY OF THE LEADER

At all times the decision of the One Ocean Expeditions' leader or representative will be final on all matters likely to affect the safety and well-being of the trip. This includes any decision that the One Ocean Expeditions' leader makes about your on-going participation in the trip or certain activities that comprise part of the trip. If you fail to comply with a decision made by a One Ocean Expeditions' leader, or interfere with the well-being of the group, then the One Ocean Expeditions' leader reserves the right to terminate this contract and order you to leave the tour immediately, with no right of refund.

COMPLAINTS

If you have any complaint about your trip, you must make it known at the earliest opportunity to the leader and/or One Ocean Expeditions local representative, who will normally be able to take appropriate action. If at the end of the trip you feel your complaint has not been properly dealt with you must notify us in writing within 30 days of the end of your trip. Failure to do so will result in your claim being waived and absolutely barred.

TRAVEL INSURANCE

Adequate and valid travel insurance is compulsory for all One Ocean Expeditions' travelers. Your travel insurance must cover accidents, injury, illness and death, medical expenses, including any related to pre-existing medical conditions, emergency repatriation (including helicopter), luggage and personal effects and personal liability. One Ocean Expedition strongly recommends you purchase cancellation and curtailment insurance. You must carry proof of insurance with you and produce it if requested by One Ocean Expeditions' employees or suppliers. One Ocean Expeditions reserves the right to cancel or suspend your participation on a trip or in certain activities that comprise part of a trip, at any time, including after the commencement of your tour, with no right of refund, if you are unable to provide proof of insurance when requested.

PASSPORT AND VISAS

It is your responsibility that you carry a valid passport and have obtained the appropriate visas when travelling with One Ocean Expeditions. Please ensure that your

passport is valid for 6 months beyond your planned return date to your home country.

AGE LIMITS, HEALTH & FITNESS

It is your responsibility to advise One Ocean Expeditions of any pre-existing medical condition and/or disability that might reasonably be expected to increase the risk of you requiring medical attention, or that might affect the normal conduct of a tour and the enjoyment of other trip members. You may be required to provide an assessment of your medical condition from a qualified medical practitioner. One Ocean Expeditions reserves the right, at its reasonable discretion, to cancel your booking and refund the money paid by you, less any unrecoverable costs. One Ocean Expeditions also reserves the right to cancel your participation in a voyage at any time, including after the commencement of your trip, with no right of refund if your medical condition and/or disability could be reasonably expected to affect the normal conduct of the trip and the enjoyment of other trip members. Generally, we do not allow travelers under the age of 18 years. However we will occasionally make exceptions for under-18s travelling with their legal guardian. The decision for any person under 18 years of age to travel on our scheduled itineraries is at the absolute discretion of the management of One Ocean Expeditions and the parent or legal guardian of the person under 18 years of age will be required to sign a waiver and indemnity.

PUBLICITY

Unless you notify One Ocean Expeditions in writing you agree that One Ocean Expeditions may use images of you taken during the trip without recourse to you and without compensation to you, for publicity and promotion purposes only through whatever medium it chooses.

GRATUITIES

Gratuities are not included in the expedition price and are at the discretion of the traveler. Recommended guidelines are provided in the pre trip documentation.

SPECIAL REQUESTS

Any special requests such as adjacent cabins, smoking and special dietary needs should be advised at the time of booking.

TRAVEL ADVISORIES/WARNINGS

It is the responsibility of the traveler to be informed about the most current travel advisories and warnings by referring to his/her own government website or other related document. It is entirely the traveler's decision to travel. The traveler assumes all risk of personal injury, death or property damage that may arise out of the events like those advised or warned against.

PRIVACY

In order to be able to supply a service to you One Ocean Expeditions will need to collect certain information from you, some of which may be of a personal nature. The information may be disclosed to, or collected on our behalf by our service providers to enable the services to be provided, but will not be used by them for any other purpose.

GOVERNING LAW

This agreement will be governed by and construed in accordance with Canadian Maritime Law and the laws of British Columbia, Canada and each party agrees to submit to the exclusive jurisdiction of the courts of Vancouver British Columbia, Canada as regards any claim or matter arising under this agreement. Payment by you constitutes your acceptance of the terms and conditions as set out herein including the Passenger Ticket Contract terms and confirmation that there are no other contractual terms, warranties or representations which form part of the contract. Should there be any conflict between the Terms and Conditions of Booking and the Passenger Ticket Contract the terms of the Passenger Ticket Contract shall prevail.